

Circular 486

21 August 2018

TO ALL SASRIA AGENTS AND INTERMEDIARIES
SASRIA CLAIMS INFLUX

The increase in strikes and riots country-wide has inevitably led to an increase in claims by those affected. Sasria SOC Ltd is currently facing an influx of claims. Despite this, we are committed to attending to each and every claim that we have received.

The current socio-political environment has resulted in a 78% increase in claims received compared to the same period of the previous year. July in particular has been a record-breaking month with 671 claims received, this is nearly double the number of claims we received in the same month in 2017.

This has had an obvious impact in the manner in which we handle claims and has in turn caused some occasional delays in the process. We would like to appeal to you, our partners to please be patient with us during this time. We urge you to assist by ensuring that all the relevant documentation is submitted when registering claims in order to prevent any avoidable delays.

Despite the increase in claims, we remain solvent, well capitalised and equipped to respond to all registered claims.

For any claims queries, please send an email to queries@sasria.co.za

Yours Sincerely

Cedric Masondo
Managing Director

Fareedah Benjamin
Executive Manager: Insurance Operations

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