

12 December 2018

Communique 61

To All Sasria Stakeholders

December Office Closure

Please take note, Sasria SOC Limited offices will be closed from 21st December 2018 and will reopen on the 2nd January 2019.

As of the 24th December 2018, the following individuals will be on call to assist:

Claims

- For claims queries, contact the Acting Claims Manager, Mmakgomo Motalane on 079 526 3219 | email mmakgomom@sasria.co.za or Puluchi Matlou on 076 960 7848 | email puluchim@sasria.co.za

Customer Relations Management

- For all Customer Relations Management queries, contact the Customer Relations Manager, Ntsoane Selela on 076 391 3513 or email ntsoanes@sasria.co.za

Marketing and Communications

- For Marketing & Communications queries, contact the Marketing Manager, Andiswa Madolo on 072 243 0978 or email andiswam@sasria.co.za

Finance

- For Finance queries, contact the Financial Accountant, Welile Ngqobe on 076 258 7582 or email welilen@sasria.co.za

Information Technology

- For IT queries, contact the Senior System Engineer, Pritham Seethal on 072 206 9030 or email prithams@sasria.co.za

Complaints & Queries

- For complaints and queries, contact the Compliance Manager, Juliet Mogane on 083 430 1302 or email julietm@sasria.co.za

Executive Management

- For the Executive Manager on duty, contact the Executive Manager Insurance Operations, Fareedah Benjamin on 071 384 9424 or email fareedahb@sasria.co.za

Sasria acknowledges the high influx of claims received over the past 9 months and due to this, intermittent claims services will continue during the office closure.

Please direct all claims queries to Mmakgomo Motalane and Puluchi Matlou as per contact details above.

The Sasria reception will be in operation at all times.

We kindly request you distribute the communicate as widely as possible within your respective organisation.

Regards

Sasria SOC Limited