

20 July 2021

Communique 93

To all Sasria Agents and Intermediaries

Temporary Reinstatement of Sedgewick on Sasria Claims

As a result of the recent unprecedented events which led to widespread riots in various parts of the country, Sasria has agreed to temporarily reinstate the services of Sedgewick.

Please be advised that the agreement only relates to claims that resulted from recent events of unrests in Kwazulu Natal, Gauteng province and other areas that occurred between the dates of 9th July 2021 and 19th July 2021.

The normal Sasria claims process of appointing a loss adjuster should be followed where the Agent Company will appoint on claims below R1million, and obtain authorisation from Sasria to appoint on claims of R1million and above, however we will approve Agent Company panel on request to ensure no delay in appointment of critical services. Please forward panel lists to Sasria for approval.

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Please contact Mmakgomo Motalane – mmakgomom@sasria.co.za for any clarity on the matter.

For Loss Adjuster mandates:

- nomfusiq@sasria.co.za – Nomfusi Gogoba
- jackp@sasria.co.za – Jack Poopedi
- richardp@sasria.co.za - Richard Phakathi
- mmakgomom@sasria.co.za – Mmakgomo Motalane (Claims Manager)

Fareedah Benjamin

Executive Manager: Insurance Operations