

MEDIA ALERT

SASRIA CLAIMANTS ARE NOT REQUIRED TO PAY ANY FEES TO HAVE CLAIMS PROCESSED

Friday, 10 September 2021: Sasria SOC Ltd (Sasria) is aware of misinformation in the form SMSes that are doing the rounds asking business owners and citizens who may have been affected by the recent incidents of civil unrest to pay various amounts in order to have their claims settled. This communication is false and misleading, and must be ignored.

As a matter of fact, Sasria claimants are not required to pay a fee to anyone or any company to have their claims processed.

As part of our claims procedure and the insurance industry standard, no third party can expedite the payout of claims at a fee. This includes, in the extraordinary circumstances, where Sasria has committed to expedite the payout of claims as part of supporting the economic recovery and rebuilding efforts resulting from the recent civil unrest.

Sasria, as per the legislation only works through its distribution partners – the brokers and insurance companies with regards to any claim that falls within its perils.

Sasria calls on all South Africans to be vigilant against those who may want to use the vulnerability of others and the name of Saria to operate scams. We also urge all business owners and citizens to report these fraudulent acts to the law enforcement agencies.

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